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THANK YOU!

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David Carmona

GM AI & Innovation

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AI en la nueva normalidad

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Barcelona, hace un año...

Source Gartner, 2019
Source BCG, 2017

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From pilot to action: COVID-19 crisis and AI

Responding to crisis

Business process optimization

Employee productivity

Customer service

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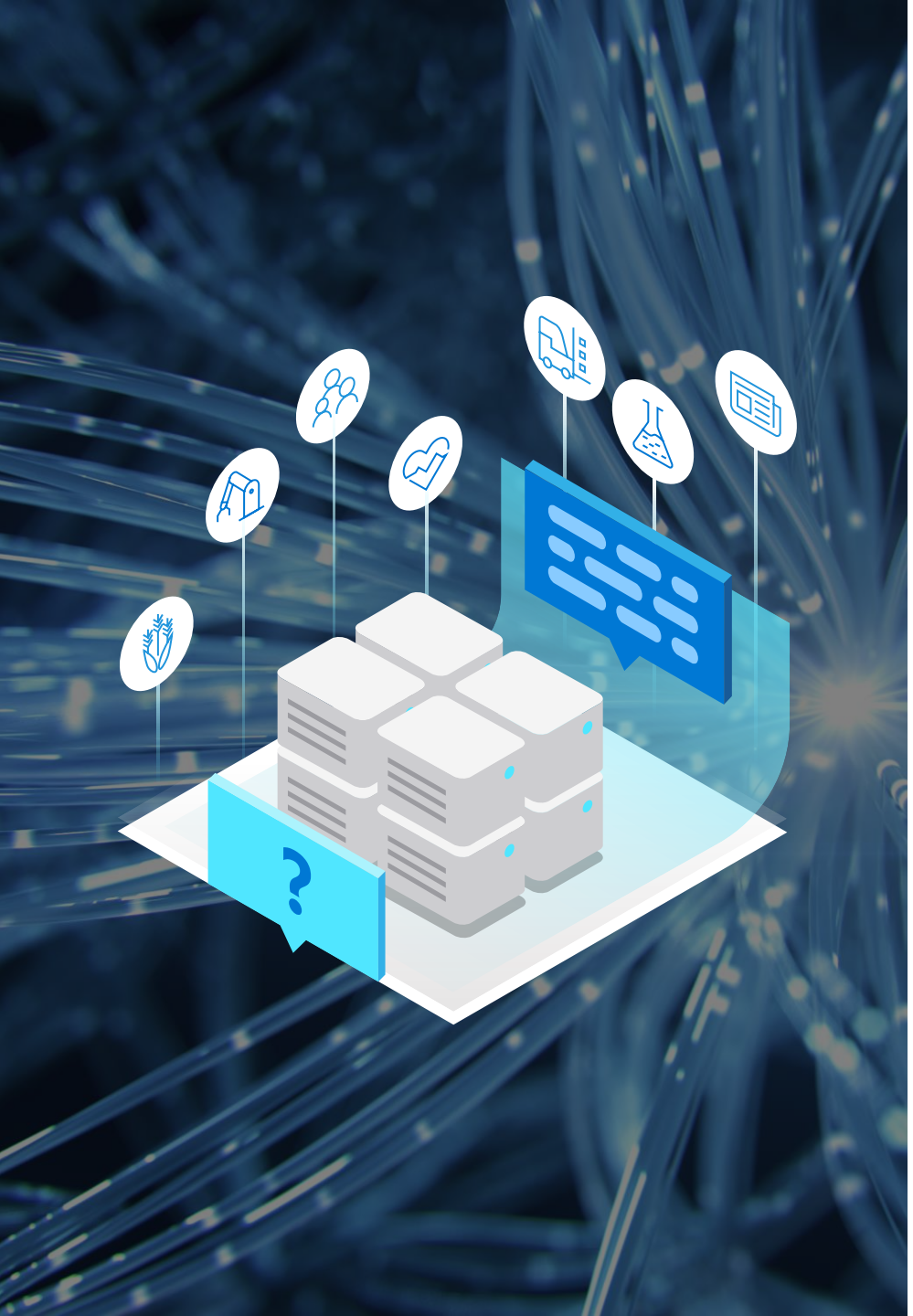

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AI at Scale

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Autonomous Systems

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Augmented Intelligence

Responsible AI

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Three lessons from Covid-19

1. Big problems can’t be solved by one person
2. Uncertainty requires Agility
3. Purpose builds teams

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THANKS AND...

SEE YOU SOON!

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